



WARRANTY

Lithium Ion Battery for Lift Trucks Produced by OneCharge Inc.

WHO IS THE WARRANTOR:

The warrantor for this limited warranty is ONECHARGE INC. (“Warrantor”), 16600 Aston, Irvine, CA 92606.

WHO IS COVERED BY THE WARRANTY:

Warranty coverage is limited to the original purchaser (the “Purchaser”) of a Covered Battery and is not transferable or assignable to another user or entity.

WHAT BATTERIES ARE COVERED:

This limited warranty applies to all “OneCharge” branded batteries distributed in the United States, Mexico and Canada sold directly by Warrantor or by an authorized dealer of Warrantor provided that during the life of such battery “Battery Charging Conditions” set forth below have been fully complied with (“Covered Battery”).

BATTERY OPERATIONAL CONDITIONS:

- The battery must be charged and maintained in accordance with current published operating manual and conditions set forth in this document.
- Hours of battery operation must not exceed 18 hours in any 24-hour period.
- Battery should operate in the constant temperature range 60°F – 100°F (normal range). Any temperature variances for permanent battery usage must be approved in writing by the Warrantor. For operations under special temperature ranges out of normal ranges, batteries can be equipped with additional temperature protection systems.
- Charging current must not exceed 50% of the battery nominal capacity. For charging with the currents more than 300 Amperes, Warrantor must give special authorization in writing for usage.
- Battery must not be charged from the load connector without prior written authorization from the Warrantor.
- Discharge currents must not exceed three times capacity of the battery for more than 10 second bursts. Violation of this requirement will void the warranty due to avoidable, but irreparable cell damage.
- Batteries must not be operated if any cable or insulation is damaged. Operation of a battery with damaged cables or insulation will void warranty.

- Only chargers sold, recommended, or approved by Warrantor may be used with Covered batteries. All charger changes or deviations must be written in the sales order when purchase order is accepted. User must obtain written approval from Warrantor to make changes to battery charger during the warranted life of the battery. Failure to do so voids all warranties.

- Warrantor is not responsible for damage to truck, charging station, or product due to operator negligence or drive off regardless of battery condition.

- Battery must not be washed with a pressure washer. Battery must not be cleaned with pressurized air or aggressive chemicals.

- Battery must not be left unattended in conditions with more than 95% humidity. Batteries subjected to constant or prolonged exposure to humidity levels above 95%, shall have additional features added to protect components.

- Damage to the warranty sticker on the battery voids all warranties.

WHEN WARRANTY BEGINS:

The warranty period for a Covered Battery begins at date of delivery.

CHARGES TO CUSTOMER:

Repairs and replacements covered by this warranty are made at no charge for parts or labor. Expedited freight costs, if any, will apply.

PARTS REPLACEMENT:

Any parts replacement needed under these limited warranties will be made using new or refurbished parts. Whether a part should be repaired or replaced will be decided by the Warrantor or its designated service representative at its discretion.

WHAT IS COVERED AND FOR HOW LONG:

Total coverage period is for five (5) years or three-thousand (3,000) charge/discharge cycles (see Terms and Condition of Sale for calculation) that could be recorded in the Battery Management System of the battery, whichever occurs first (with Depth of Discharge $\leq 70\%$ on average) “Warranty Period.”

The battery is warranted to deliver at least 80% of its original nominal capacity at the end of warranty.

During the Warranty Period, and except as listed in the section “What is not Covered,” Warrantor will repair or replace any Covered Battery caused by defects in workmanship or materials (“*Warranty Defect*”).

The repaired or replacement battery will be covered for the remainder of the original Warranty Period and any battery replaced under this limited warranty will become the property of Warrantor.

Battery and charger connectors are covered for one (1) year due to craftsmanship or materials defect.

WHAT IS NOT COVERED:

This limited warranty does not cover Warranty Defects in any Covered Battery, if:

- Covered Battery has not been operated in accordance with current published operating guidelines;
- Covered Battery is subjected to abuse, misuse, negligence, or accident, including, but not limited to, improper charging or installation, freezing, fire, collision, water damage, explosion, repair or attempted repair by anyone other than an authorized Warrantor service representative, alteration, modification, lack of reasonable or proper maintenance or any other damage resulting from acts or conditions beyond the control of Warrantor;
- Cables are damaged due to misuse or failure to follow service procedure;
- Deterioration of appearance of any Covered Battery due to normal wear and tear.

LIMITATIONS:

The performance of necessary repairs, replacement of a Covered Battery, or the issuance of credit, as applicable, are the exclusive remedies under this limited warranty or any implied warranties.

Warrantor does not authorize any person or entity to create for it any other obligation or liability relating to a Covered Battery.

ALL OTHER WARRANTIES IMPLIED BY LAW APPLICABLE TO THE BATTERY SHALL BE LIMITED TO THE WARRANTY PERIOD. WARRANTOR MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL WARRANTOR BE LIABLE FOR INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES AND IN NO EVENT SHALL ITS LIABILITY EXCEED THE PURCHASE PRICE OF THE COVERED BATTERY.

WARRANTY CLAIM PROCESS:

In order to make a claim under this warranty, the following requirements must be met:

- The Pre-Delivery Inspection and Registration Form must be completed and signed by the Purchaser, and must be returned to Warrantor within thirty (30) days of purchase by mail to OneCharge Inc., ATTENTION: Battery Warranty Department, 16600 Aston, Irvine, CA 92606; or info@onecharge.biz;
- Warrantor must receive notice of the claim during the Warranty Period by email at service@onecharge.biz or by mail at the address above;
- Notice of the claim must include proof of purchase of the Covered Battery (e.g., a copy of our original invoice);
- Warrantor authorized representatives shall be given access to the Covered Battery at reasonable hours and intervals for the purposes of inspection. The acceptance of a battery shipped to Warrantor shall not be deemed an admission that the Battery so shipped is defective.